



**ANDERSON, ADKINS  
& COMPANY**

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**CERTIFIED PUBLIC ACCOUNTANTS**

*Relationships Are Our Assets.*

Dear Clients,

Please be aware that the hosting software for the client portal has undergone an update. With this update have come a few changes pertaining to clients' ability to log in, and what clients will see when logging in. Our staff is still working to navigate these changes and obtain all the information needed for a smooth transition. We apologize for any inconvenience this may cause when uploading and/or receiving documents.

We are aware of several issues that clients are having such as logging into their account, viewing documents within their account, and setting up multifactor authentication. Please contact the front desk or your accountant directly to discuss alternative methods for receiving or uploading documents.

Again, we apologize for any inconvenience this may cause and hope to have this issue resolved as soon as possible.

Thank you,

**Anderson, Adkins & Company, C.P.A.'s, P.C.**

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*Certified Public Accountants*